

# DAVID MULLANEY

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## CURRICULUM VITAE

### Summary

Systems & Software Engineer with expertise in training and worldwide system design – strong work ethic, organization of information, technical details and customer satisfaction. Focused on development and effective execution of training modules.

### Degree History

Masters in Computer Science, College of William and Mary, 1995

Masters in Theological Studies, Wesley Theological Seminary, 1989

Bachelor of Arts (International Affairs), The George Washington University, 1987

Published article “Packaging for Multistream” in Enterprise Solutions Magazine, 1999

Won U.S. Patent # 5,917,484 for Multilingual System Locale Configuration, 1999

### Career History

Hewlett-Packard Company, Englewood, Colorado & Rockville, Maryland

**Systems Engineer** **2000 – 2002**

- ▶ Identified conflict between customer and software vendor expectations, recommended a solution and led communication between HP and vendor to solve \$2M problem.
- ▶ Mentored new team members on tools, information and processes.
- ▶ Designed a software packaging solution for HP-UX servers for Qwest Information Services' datacenters nationwide, fulfilling the commitments promised earlier by HP.

Hewlett-Packard Company, Fort Collins, Colorado

**Software Engineer** **1995 – 2000**

- ▶ Transformed support role for Software Distributor from “slow to respond” to problems and issues to “quick response and proactive” in solving problems & anticipating issues.
- ▶ Produced, directed and wrote script for 30-minute training video to improve patch quality.
- ▶ Presented paper on 32/64-bit multistream technology, helping prepare for HP-UX 11x.

College of William & Mary, Fort Eustis, Virginia

**Database Developer** **1994 – 1995**

College of William & Mary, Williamsburg, Virginia

**Teaching Assistant** **1993 – 1994**

- ▶ Instructed college students in lab work for Windows spreadsheet, database and word processing programs.

Virginians Against Domestic Violence, Williamsburg, Virginia

**Office Automation Specialist** **1992 – 1993**

New Kent Public Schools, New Kent, Virginia

**Spanish Teacher** **1991 – 1992**

- ▶ Implemented class plans and instructed/evaluated secondary school pupils in Spanish.

Talent Tree, Tysons Corner, Virginia  
**Word Processor**

1988 – 1990

### Recognition

- ▶ District Manager's special award for software packaging for Qwest, Spring 2001
- ▶ Drive The Future Award (Production of Patch Klatch 2 training video), June 1999
- ▶ Ace of Diamond Award For Excellence, 18 during 1995-2000
- ▶ U.S. Patent for localization process (GeoCustoms), June 1999
- ▶ Toastmasters International (Certified Toast Master)
- ▶ Enterprise Solutions magazine: "Packaging for Multistream." March/April 1999
- ▶ Professional License to teach Computer Science & Spanish (VA 7/96-6/01)

### Additional Training

- ▶ Research & Analysis
- ▶ Project Management Fundamentals
- ▶ Decker's Effective Communication
- ▶ Building Support for Your Ideas
- ▶ Operating Across Organizations
- ▶ Diversity/Cultural Issues
- ▶ Kepner-Tregoe Analysis
- ▶ Process Resource Manager & Workload Manager for HP-UX
- ▶ Systems Consolidation
- ▶ SAP Webinar
- ▶ Superdome Training Webinar
- ▶ HP Invent Tour

### Technical Skills

- ▶ Microsoft Excel
- ▶ Microsoft Word
- ▶ Microsoft PowerPoint
- ▶ Microsoft Access
- ▶ Microsoft Project
- ▶ Microsoft Visio
- ▶ Microsoft Outlook
- ▶ Adobe Acrobat
- ▶ WordPerfect
- ▶ Operating Systems (HP-UX, Windows XP, Windows 2000, Windows NT, Windows 95)
- ▶ Shell Programming (Korn, POSIX)
- ▶ Programming Languages (C/C++, Pascal, Smalltalk, LISP)
- ▶ Editors (vi, emacs, xemacs, EditPlus)
- ▶ Software Packaging (PSF, swpackage, swcopy, swverify, swinstall)
- ▶ HTML publishing
- ▶ Fluent reading, writing, speaking and translating Spanish and English
- ▶ Analysis (High Availability configurations, Total Cost of Ownership, Consolidation)