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May 4, 2001

Tom Wirsing
Hewlett-Packard Company
10000 East Geddes, Suite 100
Englewood CO 80112

CC: Bill Eads, IA-64 Program Manager
Hewlett-Packard Company
3404 East Harmony Road, MS-B3
Fort Collins CO 80528-9599

Dear Mr. Wirsing,

The QISPD team would like to express their thanks to David Mullaney, Kelley Shaw and Kerry Barbour for their help with the HP SOE Implementation effort. Without their help, there is no way we could have finished this project within a reasonable time frame.

Their expertise at handling the Software Distributor issues saved many weeks of effort and improved the quality of the product by at least an order of magnitude.

It was a pleasure to work with your people, and we hope to have continuing successful projects with their help.

Sincerely,

Richard Hart

Daniel Benton

Rick Duffy